



CONSTRUCTION
PROGRAM
MANAGEMENT

March 28, 2016

Mr. Dennis Stroud
Spitfire Management, LLC
Jamestown Business Park
1769-113 Jamestown Rd.
Williamsburg, VA 23185

Dear Dennis:

We have been Spitfire users for many years. With each release we experience two things: 1) Improvements that significantly help us and make the software that much better and 2) The Spitfire team really listened to our needs and addressed them either in a release or in our support sessions. What has been recognized that we made the right decision has been the conscientious, thoughtful and caring members of the Spitfire team. Each and every one of them has repeatedly gone above and beyond to ensure our issues are resolved and that we get the best system that works for us.

We arrived at Spitfire as our solution after significant research. We found that Spitfire provided all of the features we were looking in a web based Project Management system. The system implementation gave us an opportunity to review our entire work process.

Spitfire has provided a complete system for us to process critical communication and documentation for us to control construction projects as the project manager of the entire project acting as the owner representative. The access to the documents and the ability to track the flow and approval of documents is absolutely invaluable to the entire project team.

We appreciate you and your entire team and plan on utilizing Spitfire now and for as long as are in business.

Sincerely,

A handwritten signature in cursive script, appearing to read "Arnold P. Silverman".

Arnold P. Silverman
President